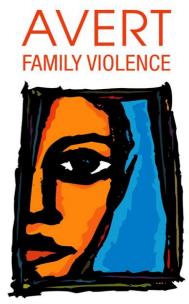
## **Fact Sheet**

# Cultural Competence Checklist



Collaborative Responses in the Family Law System



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For each individual, embracing diversity means demonstrating the following competencies and behaviours:

Self Awareness:		
		Perform self-reflection on one's own values/ beliefs, incorporating feedback from peers
		Express an awareness of one's own views as different amongst many people
		Identify cultural differences amongst clients and colleagues in a range of contexts
		Acknowledge one's own feelings and behaviours towards working with clients, families and colleagues who have different cultural backgrounds, belief systems and work practices
		Explore one's strategies for resolving conflicts that arise between self and colleagues and/ or clients from diverse groups
		Identify and seek guidance, support, knowledge and skills from role models who demonstrate cultural proficiency
		Recognise and address inequitable, discriminatory, and/ or racist behaviours or institutional practices when they occur
		Acknowledge the presence or absence of individuals from diverse cultural backgrounds at all levels in the workplace, reflecting the cultural makeup of the clients or community being served
		Reflect and act on ways to be inclusive in all aspects of one's practice.
Communication:		
		Be aware of different communication styles and the influence of culture on communication
		Be aware of one's preferred communication style, it's strengths and limitations, and how it affects colleagues and clients
		Use a range of communication styles to effectively communicate with clients and colleagues
		Seek and participate in learning opportunities that include a focus on



communication and diversity.

Factsheet: Cultural Competence Checklist

### New learning:

Acquire knowledge of the range of cultural norms, beliefs and values relevant to clients and colleagues as a starting point to foster understanding and further inquiry
Be aware of the disparities of access and outcomes that exist for diverse populations and understand the factors and processes that contribute to them (e.g. health outcomes, access to care, economic wellbeing, job opportunities)
Recognise how culture and diversity influence behaviours and interactions
Develop and apply cultural competence knowledge and skills in areas of communication, conflict resolution and change management.



Factsheet: Cultural Competence Checklist